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Toast Classroom - Navigating the Winter with Toast

Agenda:

1. Transitioning to Off-Premise Dining
 - a. **Online Ordering**
 - i. If you're interested in our Online Ordering (OO) Toast Classroom, register [here](#).
 - ii. [How to adjust your OO schedule](#)
 - iii. Ensuring a customer-friendly OO menu- [add descriptions](#) and [add images](#)
 - iv. [Configuring discounts for OO](#)
 - b. **Toast Delivery Services**
 - i. 3 options for delivery:
 1. [Third-party delivery services](#)
 2. [Delivery using your own drivers](#)
 3. [Toast Delivery Services \(TDS\)](#)
 - ii. Cannot use TDS with your own drivers
 - iii. [3 step TDS setup process](#), no need to set up delivery zone
 - iv. Determining TDS expected delivery time
 - v. [Resources](#)
 - c. **Toast Marketing**
 - i. Quick overview of new templates
 - ii. Check out [best practices](#) and [FAQs](#)
 - iii. [Automatically collect guest's emails](#) through various integrated Toast sources
2. Contactless Payments Options
 - a. **Scan to Pay**
 - i. Overview of functionality and setup
 - ii. Training your staff
 - iii. [Resources](#)
 - b. **Order and Pay at the Table**
 - i. Overview of functionality and how to best leverage your staff
 - ii. [Tip Pooling for Order and Pay](#)
 - iii. [Configuring auto-fire device & confirming non-printing prep stations](#)
 - iv. [Setup resources](#) and [FAQs](#)
 - v. New features: [Service Charges](#), [Promo Codes](#), [Printer Routing by Service Area](#), Tab functionality is coming soon! Reach out to your sales rep or Customer Care to join the Beta.
 - c. **Toast Go & Toast Tap**
 - i. [Toast Go 2](#) has launched (with Apple Pay/Google Pay!)
 - ii. Toast Taps are available in [2 versions](#)
3. Restaurant Recovery Resources
 - a. [Resource Center](#) - tons of resources to help navigate an uncertain winter
 - b. [Virtual Event Series On-Demand](#) - hear from 12 restaurateurs about what's worked, what hasn't, and how they're moving forward